**Nikkoli D. Castilan**

*Email Address:* ndcastilan@gmail.com

*Contact Number:* +6427 551 3677

**SUMMARY OF EXPERIENCE**

I am a Software Engineer with extensive experience in supporting and facing client with their day to day requirements, I am a process improvement champion with a history of implementing a new tool that strengthens code security and enhances operation efficiency. I have expertly managed technical support operations, diligently troubleshooting issues to identify root causes and prevent reoccurrence’s. I have experienced working projects that implements agile, waterfall and SDLC approach, I am passionate on learning new technologies especially in web developments , I am a team player, a fast learner, is goal-oriented, highly motivated and known to deliver quality work that surpasses expectations.

**Technical Expertise:**

|  |
| --- |
| * Web Technologies: ANGULAR, CSS, HTML, PHP * C#, .NET, Java * JIRA, Confluence, Slack * SAP ABAP * Agile, Scrum, Kanban, SDLC * Client Facing * Analytical thinking * Adaptability |
| * Performance Tuning |
| * Object-Oriented Programming |
|  |
|  |

**Professional Experience:**

**Gentrack LTD, NZ**

January 2017 – Present

**Job Title:** Software Engineer

**Job Experience:**

* Analyze service request from customers
* Communicate with clients from NZ, UK, SG and AU to deliver solutions that meets their business requirements
* Provided technical solution to the team
* Led the team to provide the deliverable needed by the customers
* Provided recommendation and analysis to issues the clients are facing
* Deliver software expertise for modification and fixes of Gentrack software
* Optimized an SQL query to retrieve the required data efficiently
* Analyzed and Created a solution document for specific areas of improvement for the Gentrack software

**HPE Philippines**

June 2016 – January 2017

**Job Title:** Lead / Technology Consultant

**Job Experience:**

* Provide technical guidance and leadership to the delivery team
* Communicate with client and Functional resources for a faster resolution of defects/incidents
* Analyze Functional Document and Business process
* Creates Innovation to expedite processes
* Develop high-quality ECC WRICEF objects to clients within a specified time frame
* Created a tool to automate the code adaptation upgrade from ECC 6.0 to S/4 HANA
* Created a tool to automate the ECC 6.0 upgrade
* Performed Unit Testing for SD,FI,PP and MM modules
* Applied code remediation after upgrading from ECC 4.7 to 6.0
* Fixed dump issues after upgrade to 6.0

**Indra Philippines, Inc.**

October 2015 – June 2016

**Job Title**: Sub Lead / Workflow Consultant / ABAP Developer

**Job Experience:**

* Provide technical guidance and leadership to the delivery team
* Develop, investigate and support Workflow related issues in SAP
* Assess Technical Designs and distributes this to team members
* Create Technical Design and Unit Testing Document
* Implement coding standards and best practices through Code Reviews
* Develop high-quality ECC WRICEF objects to clients within a specified time frame

**IBM Solutions Delivery Inc**

July 2012 – September 2015

**Job Title:** ABAP Developer

**Job Experience:**

* Design and develop ABAP development tools for IBM's Capability Development Center
* Develop high-quality ECC RICEF objects to clients within a specified time frame
* Provide technical guidance and leadership to the delivery team
* Create Technical Design and Unit Testing Document
* Analyze Functional Document and Business process
* Provide technical solutions and innovations to projects
* Implement coding standards and best practices through Code Reviews
* Communicate with client and Functional resources for a faster resolution of defects/incidents

**Innovations**

* ***IBM SAP Encrypted Asset Code***

Developed an encryption tool that is used to protect IBM assets. Code is protected by BlowFish algorithm, the same encryption used in e-commerce platforms for securing payments and password management

* ***IBM SAP Training Tool Kit***

Led the development of a SAP-based exam tool that was used by IBM for SAP ABAP related trainings

**Awards & Recognitions**

* ***IBM Top Talent 2015***

Received an award for being one of the top performing talents of the year

* ***Bayanihan Award – Team Category (Q4 2014)***

Received an award for a successful go-live implementation of the project

* ***Top Knowledge Contributor (Q3 2014)***

Received an award for developing IBM assets as well as assisting SAP-related trainings

* ***Conducted Trainings for SAP ABAP***

Conducted ABAP OOP, ABAP Simple Select, Module Pool Programming and Basic ABAP trainings for new IBM ABAP hires

**Educational Background**

**Bachelor of Science in Computer Science and Information Technology**

**Major in System Software Engineering**

**Asia Pacific College *(2008-2012)***

* Rank 1, Team Blue Ace ABAP Training by IBM
* Consistent Dean’s Lister
* Developed the official Alumni website of Asia Pacific College